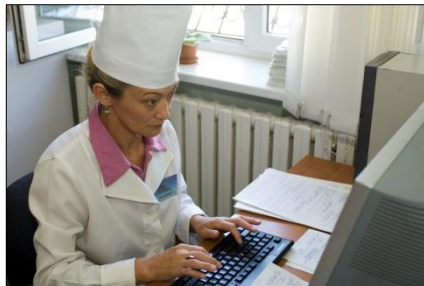


Global Patient Safety

Perspectives from Low- and Middle-income Countries

Objectives of the Workshop

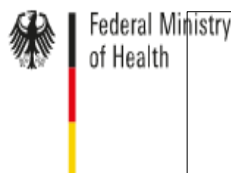


Dr Neelam Dhingra
Coordinator
Patient Safety and Quality Improvement
WHO-headquarters, Geneva

Patient Safety Global Action Summit 2016

- The first Global Patient Safety Action Summit – London, 2016
- The Summit called for a globally coordinated and focused movement to improve patient safety





Safety must be a key theme in taking our health care system further

Ministry

Prevention

Long-term care

Health



Patient Safety Summit 2017

You are here: [🏠](#) [Health](#) [Patient Safety Summit 2017](#)

Patient Safety Takes the Front Seat

Second Global Ministerial Summit on Patient Safety in Bonn on 29/30 March 2017

Federal Minister of Health Hermann Gröhe will host the Second Global Ministerial Summit on Patient Safety in Bonn on 29/30 March 2017. There is a national consensus among the policy-makers, the medical profession, hospitals and health insurance funds as well as patient groups and industry that safety must be a key theme in taking our health care system further. On the international level, too, awareness of patient safety is rising steadily.

This is why Federal Minister of Health Hermann Gröhe has teamed up with his British

Sharing learning is central to this movement

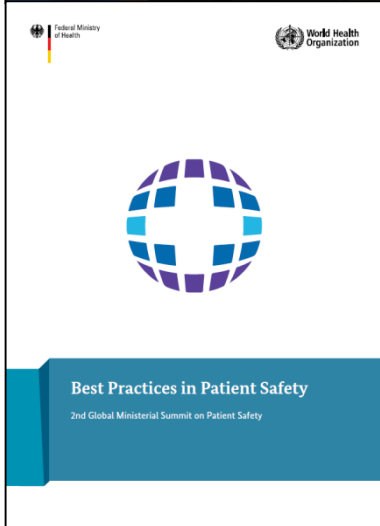


"Central to this movement is for countries to **share learning and tools** to help tackle common challenges"

"Intelligent transparency – being open to collecting, **sharing and learning** from patient safety information – leads to action, and that means we need to understand the scale of the patient safety challenges, both nationally and internationally"

The Right Honourable Jeremy Hunt
Secretary of State for Health
United Kingdom

Best practices are essential for global learning



"Learning from on-the-ground experiences can help to foster the necessary commitment from the front line to political decision makers to truly improve care."

"The primary way to improve patient safety is through **mutual learning**. An open approach to **sharing experience** provides a fertile environment in which better practices can be transferred among institutions and between

Dr Margaret Chan
Director-General
World Health Organization

Main focus of the Workshop

- A large number of patient safety practices have been devised and implemented successfully around the world, but these **success stories often remain invisible** to the global audience
- **Focus:** Strategies that could be **implemented in low- and middle-income countries**, and the **feasibility to transfer** innovative approaches between countries
- Cover different geographical **regions** of the world to learn from **diversity**

Objectives of the Workshop

- Share **insights on implementing** effective patient safety strategies, especially in settings with limited resources
- Provide an opportunity for countries to learn from **on-the-ground experiences**
- Draw learnings from **different domains of patient safety** – systems and policies, organizational culture, health care settings, health professionals, care delivery, patients and families

Structure of the Session (10:00 –12:00)

- **Organizational leadership**
 - Bringing transformational changes in safety culture in hospital care in the Americas
- **Safer primary care**
 - Measuring and improving patient safety in primary care settings in Kenya
- **Patient, family and community engagement**
 - Engaging patients, families and communities for safe health care in Uganda
- **Education and training**
 - Building a competent and compassionate health workforce for safer care in Thailand
- **Discussion**

Structure of the Session (13:30 –15:15)

- **National patient safety systems**
 - Developing patient safety systems in Croatia
- **Policy implementation**
 - Implementing patient safety policies in Malaysia
- **Safer maternal and neonatal care**
 - Implementing the WHO Safe Childbirth Checklist for safer maternal and neonatal care in Sudan
- **Conclusion**

What we expect to achieve in the workshop

- Identify key strategies and **enablers and enhancers** to improve patient safety in LMIC
- Define specific **action areas** requiring high-level political commitment and support to implement/sustain change
- Make recommendations as **political messages** to high-level delegations

Thank you

