Building competent and compassionate health workforce for safer care: Experiences from Thailand

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Outline of the presentation

- Guiding principles
- Background of the “Patient Safety Education Project”
- Project design and outcomes
- Key achievements
- Key lessons learned
- Summary of key messages
The umbrella of Engagement for Patient Safety Project

Knowledge
- Patient Safety Education

Social movement
- Patients for Patient Safety

Policy link
- Hospital for Patient Safety and Patient Safety Policy

Triangle that moves the mountain
Interest in Patient Safety Education

• Expressed in a survey

• Expressed in various HAI training courses
Implementing the WHO multi-professional patient safety curriculum guide in Thailand

• To integrate the WHO Multi-professional Patient Safety Curriculum Guide into undergraduate and postgraduate training for healthcare professionals in Thailand.

• To encourage and facilitate collaboration and network among healthcare education institutions.
Implementing WHO multi-professional patient safety curriculum guide in Thailand

Sharing is very important for initiative of Patient Safety Curriculum in Thailand
Outcomes

• Thai version of “WHO patient safety curriculum guide: multi-professional edition 2011”
• 133 health professional educational institutions (e.g. doctors, dentists, pharmacists and nurses) participated
• 8 health professional councils signed memorandum of understanding
• 150 trainers trained
• Resource center established
• Pilot project on inter-professional education - 3 universities
Key achievements

• Scaling up of patient safety in health professional educational programs
• Guidelines developed for implementation in various disciplines
• Accountable health professional councils
• Teaching-learning aids developed by learners
Key lessons learned

- Sharing is crucial.
- Engagement of all key stakeholders including regulator, producer and students is essential.
- Consumers’ voices/reflections/expectations must be considered.
- Leaders and professionals must have mindset on patient safety.
- Training of the trainers is vital.
- Voluntary participation is conducive for cultural change and sustainability.
- Impossible will be possible if there is trust and intention.
Summary of key messages

• Dare to dream, put your good efforts and your dream will be possible.

• Start with an interest group, strengthen it to be the leader/champion.

• For effective implementation, a central organization with expertise is needed to coordinate and provide continual support.

• A long term evaluation is needed to assess whether health professionals are more competent on patient safety.
The signing ceremony of collaborative agreement

Thank you

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