



สถาบันรับรองคุณภาพสถานพยาบาล (องค์การมหาชน)
The Healthcare Accreditation Institute (Public Organization)

Building competent and compassionate health workforce for safer care: Experiences from Thailand

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Outline of the presentation



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- **Guiding principles**
- **Background of the “Patient Safety Education Project”**
- **Project design and outcomes**
- **Key achievements**
- **Key lessons learned**
- **Summary of key messages**

The umbrella of Engagement for Patient Safety Project

Knowledge

Knowledge

- Patient Safety Education

Social movement

- Patients for Patient Safety

Policy link

- Hospital for Patient Safety and Patient Safety Policy

Social movement

Policy link

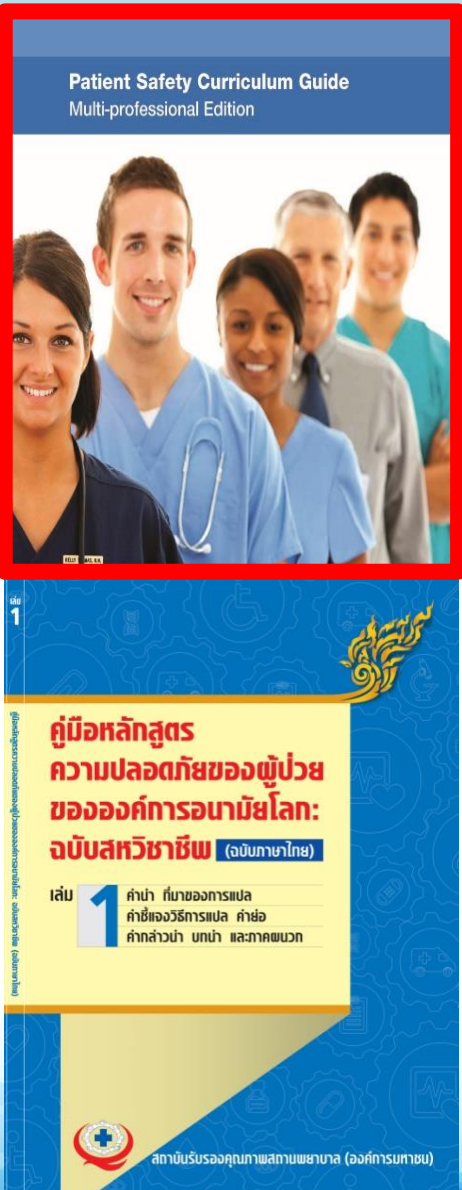
Triangle that moves the mountain

Interest in Patient Safety Education

- Expressed in a survey
- Expressed in various HAI training courses

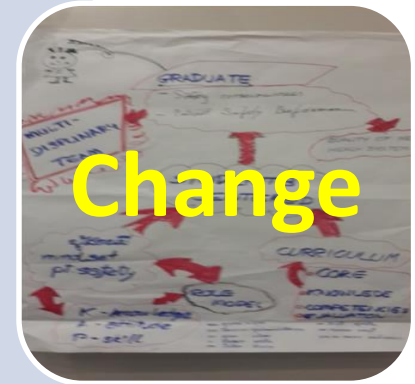


Implementing the WHO multi-professional patient safety curriculum guide in Thailand



- To integrate the WHO Multi-professional Patient Safety Curriculum Guide into undergraduate and postgraduate training for healthcare professionals in Thailand.
- To encourage and facilitate collaboration and network among healthcare education institutions

Implementing WHO multi-professional patient safety curriculum guide in Thailand



Sharing is very important for initiative of Patient Safety Curriculum in Thailand



Outcomes



- Thai version of “WHO patient safety curriculum guide: multi-professional edition 2011”
- 133 health professional educational institutions (e.g. doctors, dentists, pharmacists and nurses) participated
- 8 health professional councils signed memorandum of understanding
- 150 trainers trained
- Resource center established
- Pilot project on inter-professional education - 3 universities

Key achievements



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- **Scaling up** of patient safety in health professional educational programs
- **Guidelines developed** for implementation in various disciplines
- **Accountable** health professional councils
- **Teaching-learning aids** developed by learners



Key lessons learned

- **Sharing** is crucial.
- **Engagement** of all key stakeholders including regulator, producer and students is essential.
- **Consumers'** voices/reflections/expectations must be considered.
- Leaders and professionals must have **mindset** on patient safety.
- **Training** of the **trainers** is vital.
- **Voluntary** participation is conducive for cultural change and sustainability.
- Impossible will be possible if there is **trust and intention**.



Summary of key messages

- **Dare to dream**, put your good efforts and your dream will be possible.
- **Start with an interest group**, strengthen it to be the leader/champion.
- For effective implementation, **a central organization** with expertise is needed to coordinate and provide continual support.
- **A long term evaluation** is needed to assess whether health professionals are more competent on patient safety.

The signing ceremony of collaborative agreement



Thank you

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